

April's Grove FAQ Sheet

1. What are the income requirements and where can I find them? The income requirements for April's Grove are available online on the OPAL website at <http://opalclt.org/aprils-grove/>
2. Where/when can I get and fill out an application? The preliminary application will be available on Monday, March 2, 2020. You can pick up an application at the April's Grove office at the Senior Center, the OPAL office, the Orcas Community Resource Center or the Orcas Public Library.
3. Where do I mail or drop off my completed application(s)? You can drop off or mail your completed application(s) at the April's Grove office at the Senior Center. The entrance is on the north side of the Senior Center building.

Jeremy King or Erin Davis
April's Grove
PO Box 192
Eastsound, WA 98245

4. How does the application process work?
 1. The application process begins when you submit the Preliminary Application to the April's Grove office at Senior Center. Applications may be submitted beginning at 9 a.m. on March 2, 2020.
 2. Jeremy King and Erin Davis, property managers for April's Grove, will review applications in the order they are received. They will contact you to go over the Preliminary Application in person or over the phone.
 3. Following this interview, you will be informed via letter whether or not you appear to qualify. If you appear to qualify, you will be asked to fill out a Background and Credit Check application. The fee for this application is a non-refundable \$40 per adult applicant and \$8 per youth between the ages of 12-17.
 4. If you pass the background check, Jeremy or Erin will ask you to fill out more forms that will enable them to certify your information. We expect this stage of the process to start in May.
 5. If the certifications confirm the information in your application and you are still eligible, Jeremy or Erin will let you know if you will be able to move into an April's Grove townhome.
5. Can I get an electronic copy of the application? A PDF of the application is available for printing on the OPAL website. You can find a link to the application, after Monday, March 2, 2020, at <http://opalclt.org/aprils-grove/>

6. What utilities does the rent include? The rent at April's Grove will include water, sewer and garbage. You will be responsible for paying your electric bill directly to OPALCO.
7. Is internet available at April's Grove? Internet will be available through Rock Island at the tenant's expense.
8. What am I responsible for paying before I move in? First month's rent plus a security deposit will be required for occupancy. The Orcas Community Resource Center may be able to provide some financial assistance.
9. What appliances do the units come with? Refrigerator and electric stove with oven.
10. What is the April's Grove pet policy? One pet is allowed per townhome, and pets are restricted to common household animals: Dog, cat, fish or small caged birds and rodents such as hamsters or guinea pigs.
11. What is the smoking policy? Smoking will only be allowed in the designated smoking areas. No smoking is allowed inside or near the entrances of townhome units or the Commons Building.
12. What are the laundry facilities? The laundry will be located in the Commons Building. There will be 7 washers and 7 dryers and a laundry folding table. There will be a small fee to use the laundry facilities in order to provide proper maintenance.
13. Will there be mailboxes for each unit? Yes, mailboxes will be located on the south side exterior of the Commons Building.
14. Where is the parking in relation to my townhome? There will be assigned parking for each unit. There is limited guest parking available.
15. What is the heat source and hot water heat source? The main heat source is an electric heat pump and there are cove heaters in each bedroom. The electric hot water source is heat pump hot water heater located in the attached, exterior, uninsulated storage space of each unit.
16. Do all the units have a ground floor entrance? Yes.
17. Is there any extra storage on site? Yes, each unit comes with an attached, exterior, uninsulated storage space. There are also bicycle racks for each building.